

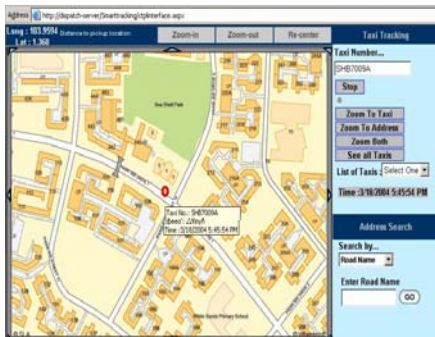
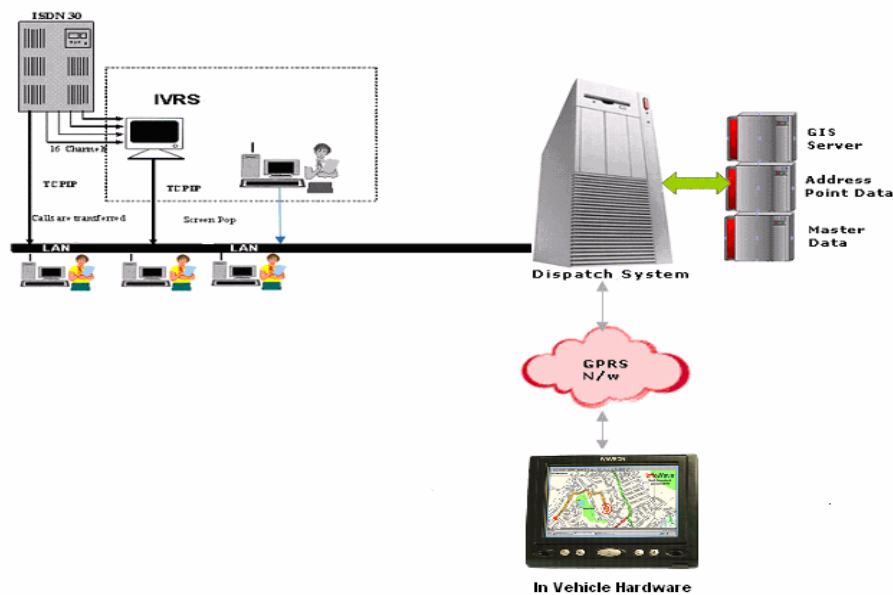
InfoDispatch- An Automatic Dispatch System

InfoDispatch is a fully automated end-to-end solution that provides comprehensive, time centric, flexible and scalable solution for Taxi operators, Police, Ambulance Operators etc. This is a complete end-to-end solution that involves, IVRS (Integrated Voice Response System), EPABX System, Telephone Queuing System, Voice Logging Systems and comprehensive software application for Communication, Tracking, Mapping, Dispatching and Management.

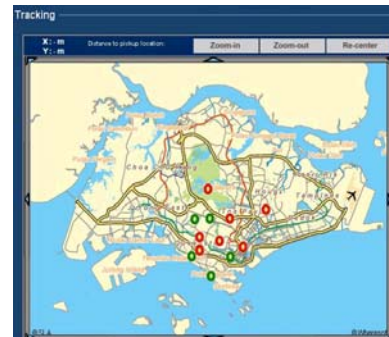
The essence of Timely response, eliminating manual operation, increase productivity & efficiency of call operators . The system These are one of the main features of this solution. This solution uses wireless GPRS network for the communication with vehicles.

Wireless communication would involve in messaging and identification of nearest available vehicle for dispatch; announcement of ETA (Expected Time Arrival) to customers; Online Credit-Card authentication, monitoring the trips like street pick-ups, current reservations, Advance reservations etc.

Solution Architecture:



InfoDispatch allows users to track multiple vehicles or zoom into a single vehicle. Color-coded vehicle representation showing vehicle job status



Some of the Modules

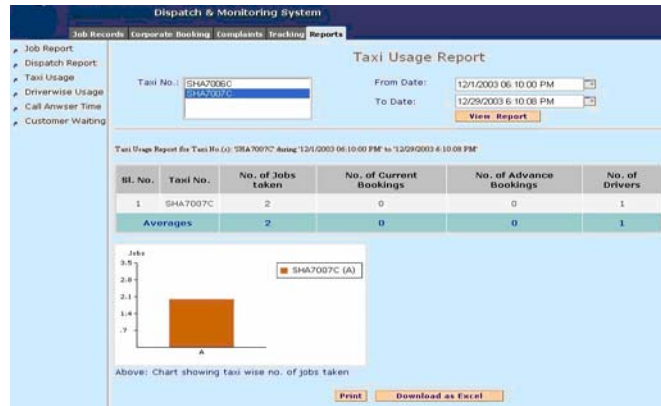
Job Records, Corporate Booking, Complaints, Tracking, Reports....

InfoTrack
Location Intelligence Solutions



InfoTrack
Fleet Management Solutions
Track your Assets, Anywhere, Anytime

Vehicle Utilization Details....



Control Room Reports

Job status report showing the caller id, caller name, Taxi no. Start Time, Pick up & current status

Dispatch Report with job submit time, job dispatch time, ETA, Driver details etc.

Job report, Dispatch report, Jobs taken by Taxi, Driver-wise usage report, Call answer time report, Customer waiting report, IVRS Call Log, Taxis on Road report and many more....

Features & Benefits:

- **Inbuilt Map Engine, Dispatch engine & GIS modules**
- **Comprehensive reporting, audit trails and analysis modules for supporting regulatory authorities**
- **Tight integration with payment gateway, taxi meter and other accessories**
- **Two-way messaging & communication modules**
- **More jobs are done per vehicle**
- **Job dispatch based on business process of the respective company**
- **Map enriched backend software helps users to track multiple vehicles at a glance**
- **Options like panic button for alerting on a distress situation**

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